

## Job Specification

| Job Title                   | Human Resources Officer   |
|-----------------------------|---|
| Category                    | Permanent Position  |
| Division                    | Corporate Services Division   |
| Reporting To                | HR Manager  |
| Job Level                   | Paterson Grade C3   |
| Job Purpose<br>Statement    | To support the HR management team with HR administration. To implement<br>the day to day operations of HR administration to ensure that Dube<br>TradePort's HR policies, procedures and programmes are administered and<br>implemented effectively.   |
| Key<br>Performance<br>Areas | <ul> <li>Recruitment and</li> <li>Implementation of Recruitment Policy and<br/>Procedures.</li> <li>Support the HR management team with their<br/>recruitment and selection administration.</li> <li>Compile job specification in line with the approved<br/>job descriptions.</li> <li>Advertise all vacant positions internally and<br/>externally.</li> <li>Maintain the supplier database of recruitment<br/>agencies.</li> <li>Liaise with recruitment agencies and other service<br/>providers regarding vacancies, job specs and<br/>quality candidates.</li> <li>Shortlist potential candidates and prepare a Matrix<br/>for the Line Manager to review.</li> <li>Prepare competency based interview<br/>questionnaires for all vacancies and distribute<br/>packs to panel members.</li> <li>Make arrangements for interviews, propose panel<br/>members and arrange for psychometric and skills<br/>assessments; and risk assessments.</li> <li>Facilitate interviews and record outcomes.</li> <li>Communicate and give feedback to internal staff<br/>and external parties regarding filling of vacant<br/>positions.</li> <li>Send out Regret Letters to candidates, timeously.</li> <li>Prepare a compliant recruitment file to ensure that<br/>there are no audit items.</li> <li>Assist with drafting Recruitment Memos and Offer<br/>Letters for successful candidates.</li> <li>Maintain recruitment records and statistics.</li> </ul> |



|   |                  | SPECIAL ECONOMIC ZONI   |
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|   | ٩                | Maintain a vacancy tracker that is updated weekly   |
|   |                  | and measures time to hire for each vacancy.   |
| Placement, Salary<br>Administration and<br>Terminations | 0<br>0<br>0<br>0 | Assist with the implementation of employment,<br>working hours and conditions of employment<br>policies and procedures.<br>Ensure the effective onboarding of employees by<br>managing the pre-start date arrangement<br>activities, such as office space, laptops, IT access,<br>access cards, relocation, etc.<br>Monitor contractor expiry dates and remind Line<br>Managers, should they need to be extended.<br>Assist with the creation and maintenance of a<br>compliant personal file for all employees.<br>Ensure that all items impacting on the payroll, i.e.<br>placement, salary changes and terminations, are<br>submitted to payroll timeously for capturing and<br>processing on the payroll.<br>Assist with conducting exit interviews and capturing<br>outcomes for feedback reports. |
| Induction<br>Implementation                             | •                | Co-ordinate the induction programme for all new<br>employees.<br>Distribute evaluation forms to participants in order<br>to get feedback on the induction programme<br>attended.<br>Prepare induction evaluation report for submission<br>to the HR management team.  |
| Probation<br>Management                                 | 0<br>0<br>0      | Facilitate probation management process.<br>Prepare a probation matrix to capture information<br>of all employees that are on probation.<br>Maintain a record of employees that have<br>completed probation period.<br>Distribute probation forms to Line Managers and<br>send them regular reminders to complete the<br>probation period and forward all completed forms<br>to HR for processing.<br>Follow up on matters requiring attention.<br>Prepare confirmation letters of completion of<br>probation period, for signature of the Senior HR<br>Manager.  |
| Leave<br>Administration                                 | •                | Assists with the implementation of Leave<br>Administration policy and procedures.<br>Assists with the monitoring of absenteeism, do<br>investigations if there are any irregular patterns and<br>trends, report these to the Line Managers and HR<br>management team.   |



|  | SPECIAL ECONOMIC ZON  |
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| HR Operational<br>Excellence                       | • Ensure that HR processes are efficient and effective without compromising on ethics, inclusion or guiding principles.   |
|  | • Ensuring high levels of service delivery.   |
| Employment<br>Equity                               | <ul> <li>Assists the HR management team with<br/>implementation of the Employment Equity Plan and<br/>initiatives.</li> <li>Compiles Employment Equity Reports and statistics.</li> <li>Monthly Reporting.</li> <li>Assists the HR management team with the<br/>implementation of Diversity management<br/>initiatives.</li> </ul>  |
| Performance  | <ul> <li>Assists with the Implements the Performance</li> </ul>   |
| Management   | <ul> <li>Management policy and procedures.</li> <li>Assist the HR management team with the management of all PMS related submissions on a quarterly basis.</li> <li>Assist with capturing of performance assessment scores and drawing of reports, where required.</li> </ul>   |
| Training and                                       | • Assists with the implementation of the Learning and   |
| Development  | <ul> <li>Development policy and procedures.</li> <li>Track and capture PDP's on Learning and<br/>Development on the VIP system and draw monthly<br/>reports.</li> <li>Assist with gathering the information for compiling<br/>the Annual Training Report and Work Skills Plan for<br/>submission to Services Seta on a monthly and<br/>annual basis.</li> <li>Maintain a supplier database.</li> <li>Facilitate the implementation of the Learning and<br/>Development Strategy.</li> <li>Ensure Study Assistance Support Agreements are<br/>signed and honoured.</li> <li>Maintain Learning and Development records and<br/>statistics.</li> <li>Assist with scheduling training and development<br/>events.</li> <li>Assist with scheduling Training and Development<br/>Committee meetings, compiling and sending out</li> </ul> |
| Talent<br>Management and<br>Succession<br>Planning | <ul> <li>agenda and minutes.</li> <li>Assists with the implementation of the Talent<br/>Management and Succession Planning policy and<br/>procedures.</li> <li>Assist with capturing of talent and succession data<br/>and maintaining an updated database of<br/>information.</li> <li>Assist the HR management team with the<br/>implementation of talent development initiatives.</li> </ul>   |
|  | implementation of talent development initiatives.   |



|   | SPECIAL ECONOMIC ZONE   |
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|   | Employee• Assists with the implementation of relevant<br>legislation, the Code of Conduct, Disciplinary and<br>Grievance policies and procedures and ensures<br>compliance with same.• Process ER documentation.• Process ER documentation of disciplinary and<br>grievance processes.• Represent HR Department during disciplinary and<br>grievance procedures.• Provide ER support to Line Managers and<br>employees.   |
|   | General HREnsures adherence to all HR governance and<br>practice requirements.SupportAssist with empowering Line Managers to<br>undertake people management responsibilities.Support culture change initiatives.Support culture change initiatives.Help identify HR risks and suggest appropriate risk<br>prevention measures.Perform any other HR and administrative functions<br>as may be required from time to time.  |
| Qualifications,<br>Knowledge,<br>Skills and<br>Competencies<br>Required | <ul> <li>Diploma or equivalent, in Human Resources or similar field.</li> <li>Degree in Human Resources or similar field would be an advantage.</li> <li>3 years' experience in the field of human resources as an administrator, officer or generalist.</li> <li>Knowledge of recruitment, learning and development and other HR related practices.</li> <li>Knowledge of labour-related legislation.</li> <li>Proficient in MS Office Suite, especially Excel and Word.</li> <li>Excellent planning and organising skills.</li> <li>Very high level of attention to detail.</li> <li>Ability to deal with sensitive issues with discretion and good judgement.</li> <li>Excellent verbal and written communication skills.</li> <li>Ability to speak isiZulu, will be an advantage.</li> <li>A team player who is able to build relationships and value diversity in business.</li> <li>Honesty and discipline, with a strong work ethic.</li> <li>Ability to work under pressure and deal with tight deadlines. Also to work with a number of things at one time and at a fast pace.</li> <li>Highly service delivery orientated.</li> </ul> |
| Opening Date  | 10 December 2019  |
| Closing Date  | 20 December 2019  |
| Employment<br>Equity  | Preference will be given to African Female candidates and/or candidates with disabilities, as per DTPC's Employment Equity Plan.  |



| Recruitment<br>and Selection         | The process will consist of the following steps:   |
|--------------------------------------|--|
| Process                              | <ul> <li>Shortlisting of CVs based on minimum requirements of the role;</li> <li>1<sup>st</sup> Round Panel Interview;</li> <li>Psychometric Assessment/s; and</li> <li>Verification Checks.</li> </ul>  |
| Verification<br>Checks               | The following verification checks will be conducted:   |
|                                      | <ul> <li>Criminal;</li> <li>Credit (position of trust) and Financial dealings, if relevant to position;</li> <li>Qualifications;</li> <li>Reference Checks;</li> <li>South African citizen; and</li> <li>Positive verification of current remuneration package.</li> </ul> |
| Remuneration<br>and Benefits         | R375,547 – R525,790 Annual Basic Salary.<br>R506-15 Medical Aid Allowance per month.<br>Company Contribution to Provident Fund and Approved Group Risk<br>Benefit.<br>Non-guaranteed performance bonus.<br>20 Working days leave per annum.                                |
| Application<br>Forwarding<br>Details | <u>HR@dubetradeport.co.za</u>  |